

Michał Hunger
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CURRICULUM VITAE

EXPERIENCE:

- 04.2006 – 11.2009 **Cross sp. z o. o., Warsaw**
Service – Customer Service Agent
Duties:
- maintenance of computer equipment from Hp, IBM, Lenovo
 - Service and Maintenance of Novell Netware 4.x/5.x, Microsoft Windows NT/2000/2003/XP, linux, UNIX systems,
 - IT system design and customization on site,
 - Administration of Sybase Afaria server in the company.
- 02.2005 – 09.2005 **OrCom s.c., Warsaw**
Customer Service Agent
Duties:
- Technical support for customers on OrCom software and administration UNIX / Linux / NetWare / Windows systems, troubleshooting, outsourcing,
 - Administration of Active Directory / Windows 2000, linux in the company,
- 02.2004 – 12.2004 **Microinput Polska sp. z o. o., Warsaw**
IT Section – System Analyst
Duties:
- Technical support for customers on Adobe Systems software and administration UNIX / Linux / NetWare / Windows systems, maintenance,
 - Administration of Windows 2000 Active Directory, and Adobe Central system in the company,
- 08.2003 – 12.2003 **Vision Express Polska sp. z o. o., Warsaw**
IS section – IT Consultant
Duties:
- Technical support for company employees in D.C. and departments on Windows 98/XP, SCO Open Server 5.0.5, MS Office 97/2000, Simple, Exact, TrendSoft, Program Płatnika ,etc.
 - Accustoming of SCO/TrendSoft systems in new departments, configuration of WAN/ISDN.
- 04.2003 – 07.2003 **Cross sp. z o. o., Warsaw**
Customer Support Section – IT Support Consultant
Duties:
- Service and Maintenance of Novell Netware 4.x/5.x, Microsoft Windows NT/2000 systems, Conduct of internal training in range of these tasks,
 - Administration and preservation systems NetWare within firm,
 - intranet system administration consulting, based on NetWare (NDS) and Windows 2000 (Active Directory).
- Service – Customer Service Agent**
Duties:
- maintenance of computer equipment from compaq and Hp
 - Service and Maintenance of Novell Netware 4.x/5.x, Microsoft Windows NT/2000 systems,
 - Design and customization of IT system on site.

10.1999 – 11.2001

Altkom Akademia S.A., Katowice
Accustoming team – IT Support Consultant

Duties:

- Coordination accustoming and intervention workgroup (2 or 3 persons),
- Installation, maintenance and troubleshooting of ArcServeIT 6.6 and MSExchange Server 5.5,
- Training of computer staff in firm of client.

Service – Customer Service Agent

Duties:

- Keeping of Structural cabling In head office, current preservation and reparation work,
- Installment and service of intranet networks – cabling UTP cat. 5, BNC – at clients,
- Coordination of service team (4 persons).

03.1996 – 05.1996

P.W. „DOMATOR” S. A., Tarnowskie Góry

Service – Customer Service Agent

Duties:

- Accustoming of fiscal system: mounting of equipment and installing software EuroPOS,
- Training of clients,
- maintenance of fiscal equipment and software.

ACQUIRED ABILITIES:

- Installation, maintenance and troubleshooting of Adobe Enterprise
- Installation, maintenance and troubleshooting of Sybase Afaria
- Installation, maintenance and troubleshooting of computer software (ArcServeIT 6.6, MS Exchange Server 5.5, Symantec Antivirus Server)
- Administration of intranet systems Novell NetWare, Novell Netware + Windows NT /2000, Windows 2000, linux, UNIX
- Theoretical knowledge about Administration of UNIX systems – Solaris, SCO Open Server – few practical skills,
- Data storage and safety skills, RAID technology, theory of backup, ArcServeIT for NetWare, ArcServe 2000
- Practical and theoretical skills in range of electronic mail servers' administration – MS Exchange, GroupWise, postfix,
- Installation, maintenance and troubleshooting of intranet networks – cabling UTP cat. 5, BNC,
- Helpdesk of office applications.
- Hardware – oriented service of HP, IBM, Lenovo computer systems.
- Administration and preservation of environment of workstation Windows 95/98/ME/2000/XP – ZENworks, Active Directory, Script Logic
- practical skills in webmastering, cms systems; joomla!, drupal, phpbb, mediawiki, wordpress/bbpress/buddypress, basic skills in Adobe Flash, Adobe DreamWeaver.
- English: communicative in speech and writing, German: basics.
- Driving license cat. B

COURSES AND CERTIFICATIONS:

- CNA, CNE NW 4.11, Novell 1999
- CNA, CNE NW 5.x, Novell 2000
- MCP NT server 4.0, Microsoft 2000
- RHCT RHEL 5 2008
- Administering of Solaris 2.6 (SA-235), 1999
- Advanced administering of Solaris 2.6 (SA-286) , 1999
- Administering of NetWare 4.11 (NW 520), 1999
- Advanced administering of NetWare 4.11 (NW 525), 1999
- Installation and Configuration of NetWare 4.11 (NW 804), 1999
- Managing and Maintaining a Microsoft Windows Server 2003 Environment (MS-2273), 2006
- Product-technical training about IBM System x and IBM System Storage, 2007
- Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure (MS 2278), 2007
- Planning, Implementing, and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure (MS 2279), 2007
- Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure (MS 2396), 2007
- Implementing Microsoft Internet Security and Acceleration Server 2004 (MS 2824), 2007
- Installing, Administering, and Configuring Microsoft Windows XP Professional (MS 2285), 2007
- Implementing and Administering Security in a Microsoft Windows Server 2003 Network (MS 2823), 2007
- Designing Security for Microsoft Networks (MS 2830), 2008
- Red Hat Linux Essentials (RH 033), 2008
- Red Hat Linux System Administration and RHCT Exam (RH 133), 2008
- Red Hat Linux Networking & Security Administration Description (RH 253), 2008
- Red Hat Linux Rapid Track Course (RH300), 2008

EDUCATION:

1990 - 1995 Technical secondary school of electronics Name of Mary Curie-Skłodowska, Bytom, Poland
Direction: electronic machines and digital systems.

INTERESTS AND HOBBY:

- Music: jazz, funk, experimental, <http://myspace.com/uotdafunk>
- Modern art, new media, new forms of creative self-realization, <http://kapa.pl>
- Philosophy, Ethics, Study of religions,
- Graphics/DTP <http://13mhz.deviantart.com>
- Homepage <http://13mhz.kapa.pl>

CLAUSE:

“I hereby authorize you to process my personal data included in my job application for the needs of the recruitment process (in accordance with the Personnel Protection Act of 29.08.1997 no 133 position 883).”

Michał Hunger