

## Personal details:

Name: **Michał Hunger**

Date of birth: 29.03.1975

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## Education:

1990 - 1995 Technical secondary school of electronics, Bytom, Poland  
Direction: Electronic Machines and Digital Systems.

- Administering of NetWare 4.11 (NW 520), 1999
- Administering Microsoft Windows NT 4, 1999
- Advanced administering of NetWare 4.11 (NW 525), 1999
- Installation and Configuration of NetWare 4.11 (NW 804), 1999
- Administering of Solaris 2.6 (SA-235), 1999
- Advanced administering of Solaris 2.6 (SA-286) , 1999
- **CNA, CNE NW 4.11, Novell 1999**
- **MCP Windows NT 4.0, Microsoft 1999**
- **CNA, CNE NW 5.x, Novell 2000**
- Managing and Maintaining a Microsoft Windows Server 2003 Environment (MS-2273), 2006
- Product-technical training about IBM System x and IBM System Storage, 2007
- Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure (MS 2278), 2007
- Implementing a Microsoft Windows Server 2003 Network Infrastructure (MS 2396), 2007
- Implementing Microsoft Internet Security and Acceleration Server 2004 (MS 2824), 2007
- Implementing and Maintaining a Microsoft Windows Server 2003 AD Infrastructure (MS 2279), 2007
- Installing, Administering, and Configuring Microsoft Windows XP Professional (MS 2285), 2007
- Implementing Security in a Microsoft Windows Server 2003 Network (MS 2823), 2007
- Red Hat Linux Essentials (RH 033), 2008
- Red Hat Linux System Administration and RHCT Exam (RH 133), 2008
- Red Hat Linux Networking & Security Administration Description (RH 253), 2008
- Red Hat Linux Rapid Track Course (RH300), 2008
- **RHCT, RHCSA RHEL 5 2008**
- Designing Security for Microsoft Networks (MS 2830), 2008
- Intensive Website Programming Course, 2010

## Work history:

02.2011 – 04.2011 **Netwise sp. z o. o.**, Warsaw  
**Production Support Analyst:** Tier 1 IT support for hosted Microsoft technologies

03.2010 – 09.2010 **Impart sp. z o. o.**, Warsaw  
**Field Support Engineer:** Tier 1 support for Verint Communications Intelligence & Investigative solutions

04.2006 – 11.2009 **Cross sp. z o. o.**, Warsaw  
**Customer Service Agent:** Tier 1 support for Microsoft Windows 2000/2003/XP, Linux.

02.2005 – 09.2005 **OrCom s.c.**, Warsaw  
**Customer Service Agent:** Tier 1 support for UNIX, Linux, NetWare, Windows systems, Administering Active Directory/Windows 2000 and linux in the company,

02.2004 – 12.2004 **Microinput Polska sp. z o. o.**, Warsaw  
**System Analyst:** Tier 1 support for Adobe Systems/UNIX/Linux/NetWare/Windows systems.

08.2003 – 12.2003 **Vision Express Polska sp. z o. o.**, Warsaw  
**IT Consultant:** Tier 1 support for Windows 98/XP, SCO Open Server 5.0.5, MS Office 97/2000, installation and configuration of SCO/TrendSoft systems in new departments.

- 04.2003 – 07.2003 **Cross sp. z o. o.**, Warsaw  
**IT Support Consultant:** Tier 1 support for Novell Netware 4.x/5.x, Microsoft Windows NT/2000 systems, NetWare (NDS) and Windows 2000 (Active Directory) intranet system consulting.  
**Customer Service Agent:** Maintenance of computer equipment from compaq and Hp, service and maintenance of Novell Netware 4.x/5.x, Microsoft Windows NT/2000 systems, design and customization of IT system on site.
- 12.1998 – 11.2001 **Altkom Akademia S.A.**, Katowice  
**IT Support Consultant:** Coordination accustoming and intervention workgroup (2 or 3 persons), installation, maintenance and troubleshooting of ArcServeIT 6.6 and MS Exchange Server 5.5, training of computer staff in company of a customer.  
**Customer Service Agent – Team Leader:** Keeping of Structural cabling In head office, current preservation and reparation work, installment and service of intranet networks – cabling UTP cat. 5, BNC – at customer, coordination of service team (4 persons).
- 07.1997 – 11.1998 **Navy Airfield**, Gdynia  
**Radiolocation Equipment Operator:** maintaining PRMG-5 (GRM), RSBN Platoon.
- 03.1996 – 05.1996 **P.W. „DOMATOR” S. A.**, Tarnowskie Góry  
**Customer Service Agent:** Accustoming of fiscal system: mounting of equipment and installing software EuroPOS, training of customers, maintenance of fiscal equipment and software.

### General skills:

Implementation of Microsoft Dynamics CRM, Microsoft Sharepoint  
 Implementation of Verint Reliant, Verint Star Gate  
 Implementation of Adobe Enterprise  
 Implementation of Sybase Afaia  
 Implementation of ArcServeIT, MS Exchange Server, Symantec Antivirus Server,  
 System administration of UNIX, Linux; SUN Solaris, SCO Open Server, Red Hat Enterprise Linux,  
 System administration of Novell NetWare 4.1 - 6.5, Windows Server NT, 2000, 2003,  
 2008/core/Hyper-V  
 System administration of Mac OS X 10.3 – 10.6  
 Data Safety and Disaster Recovery – Backup, archivization, RAID technologies, ArcServeIT for  
 NetWare, ArcServe 2000, Veritas BackupExec, IBM Tivoli Storage manager,  
 Technical support of MS Windows NT 4/2000/XP/Vista/7, Mac OS X 10.3 - 10.6, office applications,  
 financial and accounting, etc.  
 Hardware service; HP, IBM, Lenovo, DELL.  
 Practical skills of website creation and administration, CMS systems; Joomla!, Drupal, phpBB,  
 MediaWiki, WordPress, bbpress, BuddyPress, eyeOS, skills in Artisteer, GIMP, Adobe Photoshop.  
 English: communicative in speech and writing, German: basics.  
 Driving license cat. B

### Interests:

Webmastering, <http://13mhz.kapa.pl>  
 Experimental music <http://myspace.com/uotdafunk>  
 Modern art, <http://kapa.pl>

### Clause:

“I hereby authorize you to process my personal data included in my job application for the needs of the recruitment process (in accordance with the Personnel Protection Act of 29.08.1997 no 133 position 883).”

Michał Hunger